

Cordell Christian Home's Resident's Digest

The Cordell Christian Home mission statement declares our strong belief that only people, one to one, can provide many of the essentials for a quality life. We know that even the best medicine, most qualified nurses, and brilliant activities mean nothing when you don't have a caring heart behind it all. Everything that goes on in CCH is centered around our residents because they are the core of the Cordell Christian Home family. The nurses, administration, and housekeepers are not just employees they are an extension of each resident's family. CCH employees know each resident's story, likes, and dislikes and use that information to give them the most enjoyable and respectful life possible.

One of the primary lessons that a staff member is taught when coming to work at the Cordell Christian Home is that they must respect each individual's wants and needs. Each resident has feelings just like you and me and ignoring or neglecting a resident will not be tolerated. Each staff member is also skilled on the "Resident's Bill of Rights", which can be summed up as: Each resident has the right to know the policies of the home, the facility's services and charges, and their own medical condition. They have the right to participate in their own plan of care, the choice of their own physician, and to manage personal finances. They have a right to privacy, dignity, respect, and to the use of their own possessions. It is their right to have freedom from abuse and restraints, to voice grievances without retaliation, to be reasonably discharged, and to have the right of access.

No resident should lose the freedom, respect, and dignity they had before entering CCH. They are still Americans and individuals, capable of thinking and feeling and at the Cordell Christian Home we are proud to say that we train our employees to never lose sight of that fact.

Another concept we practice at CCH is individualized care. This type of care is created to bring out the diversity already present in each resident. We apply this individualized care by spending several hours with each resident when they first arrive at CCH. We get to know the resident's life history, interests, and experiences. From this we are able to compile a list of great activities and clubs that resident will enjoy. We have started a gardening club for residents such as Jr. Murphy and Jesse Locke who love to grow their own food; Crafts for those who have always enjoyed decorating and being creative like Judy Winn and Annette Westriecher; And, a cooking club for those who have always had a passion for cooking or are used to making great meals for their families. Each of these activities was created for our residents and from their own

ideas and requests. We don't try to hide the individual characteristics and differences in our residents, we accentuate them!

New residents often enter CCH thinking that they will lose all independence, but life doesn't have to completely change when moving into a nursing home. Residents can still help with dinner, cleaning, and other household chores if they like... and, they also have more time to do the things they truly enjoy! We encourage residents to keep up and improve their original lifestyles and work towards becoming stronger and more independent. Every resident at CCH has an individual soul, story, and history and we strive to keep that uniqueness intact.

Our philosophy of care will never change at Cordell Christian Home, and our residents and staff wouldn't have it any other way!